

# Snogard Detailing | Terms & Conditions

At Snogard Detailing, we are committed to delivering the highest quality auto detailing experience. We sincerely thank you for considering our services and taking the time to review our policies. The following terms and conditions outline the scope of our services and help ensure transparency, efficiency, and customer satisfaction.

We encourage you to read through them carefully, as they provide important information regarding your detailing appointment. By scheduling any service with Snogard Detailing, you acknowledge and agree to all terms outlined on this page.

A signature agreeing to the terms and conditions will be required.

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## Payment Terms

We accept **cash and checks** only.

Please **do not leave payments inside the vehicle**.

All prices exclude **applicable local and/or state taxes**, which will be added to the final cost.

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## Terms of Service

Snogard Detailing requires an **in-person consultation** prior to any service to evaluate the vehicle and provide an estimated price and time frame. We reserve the right to revise any phone or online estimates after inspection.

If the vehicle's condition changes between inspection and the scheduled appointment, the price may be adjusted with your prior approval.

All **special requests** must be disclosed during the initial service order. Any changes afterward must be documented and **approved in writing**. Any updated fees or service times, verbal or written, will still be subject to these terms.

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## Paint Correction, Polishing & Scratch Removal

Paint correction involves removing imperfections from the vehicle's paint surface.

- Some scratches may be **too deep to safely remove**.

- We will always prioritize **preserving your vehicle's clear coat** over full defect removal.
  - Estimates for paint correction labor vary per vehicle and **cannot be quoted over the phone or online.**
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## Pre-existing Damages

Many damages may be **difficult to detect during the initial inspection**. If any wear, defects, or broken components are found, we will inform you, and you agree **not to hold Snogard Detailing liable** for any such pre-existing issues.

**Dirt can hide defects.** If uncovered during detailing, we will notify you, but we are **not responsible** for correcting them unless your service specifically includes paint correction.

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## Access to Water & Electricity

Our **mobile detailing services require access to water and electricity**. If unavailable, call (484)-892-1917 in advance to make arrangements. Failure to provide access will result in cancellation and require rescheduling.

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## Gift Certificates

- 48-hour activation delay before redemption
  - One-time use per vehicle per service
  - Cannot be combined with other discounts
  - Final service cost may exceed gift value
  - Additional charges may apply for:
    - Pet hair
    - Hazardous waste
    - Excessive damage
    - Larger vehicles
  - Gift certificates have **no cash value** and **expire after 6 months** of non-use
  - **Non-refundable** and **non-transferable**
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## Operating & Moving Your Vehicle

You authorize Snogard Detailing to **operate and move your vehicle** as needed. Ensure vehicle keys are available at time of service.

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## Remove Personal Items

Please **remove all personal belongings** before your appointment.

We are not responsible for any items left inside the vehicle.

**Extra charges may apply** if we need to remove personal items.

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## Child Seats

Due to safety concerns, **we will not remove or reinstall child seats**. If left in the vehicle, we will clean around them to the best of our ability.

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## Vehicle Battery

We may **open doors, trunks, hoods**, etc., for extended periods.

You authorize us to **charge or disconnect the battery** to prevent discharge, if necessary.

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## Service Time Policy

Service time estimates are **approximate**. Duration may vary based on vehicle condition and service type.

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## Photo / Video Rights

By booking a service, you grant us permission to use **photos and videos** of your vehicle before, during, and after services.

We will never publish your name without explicit consent.

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## System X Ceramic Coating Warranty Terms

By agreeing to our terms, you also agree to **System X / Element 119's warranty terms**:

Full warranty: <https://www.systemx.com/auto-terms/>

## Warranty Overview

- **Crystal SS:** 3-year Snogard warranty (not manufacturer-covered)
- **Pro:** 6-year manufacturer warranty
- **Max:** Lifetime manufacturer warranty
- **Other coatings:** No warranty

## Conditions:

- Passenger vehicles only
  - Must follow proper wash procedures
  - Hard water must be dried immediately
  - Warranty voided if annual inspections are missed
  - Annual inspections must be done within 30 days of each anniversary and include a fee
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## Service Guarantee

Upon completion, we will walk you through the vehicle and ensure you are satisfied.

If not, we will **readdress concerns immediately**.

Service-related claims must be made **in person within 48 hours**.

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## Service Disclaimer & Waiver

By using our services, you agree to the following:

- Snogard Detailing **cannot guarantee removal** of all stains, contaminants, or defects.
- **Extra charges** may apply for:
  - Large vehicle size
  - Pet hair or biohazards
  - Mold, mildew, vomit
  - Sand, stains, extreme dirt, personal property, etc.
- Our tools and chemicals may affect:
  - Plant life, animals, surfaces, and materials

- Expose pre-existing issues like rust, cracks, or paint defects
  - You accept the **risks of pressure washing**, spot cleaning, engine detailing, etc.
  - Engine cleaning may cause mechanical issues. You **assume all risk** and release Snogard Detailing from any liability.
  - Weather may impact our ability to complete services. We reserve the right to **reschedule or alter services** due to weather.
  - You confirm you are the **owner or authorized representative** of the vehicle/property.
  - Snogard Detailing is **not responsible for belongings** left in the vehicle or on-site.
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## Indemnification

You agree to **fully indemnify, defend, and hold harmless** Snogard Detailing and its agents from any and all claims, losses, damages, or legal fees arising from our services—even if caused in part by Snogard Detailing's negligence or force majeure.

If any portion of this agreement is deemed unenforceable, the remainder shall remain valid and in full effect.

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Thank you for choosing Snogard Detailing. We look forward to providing exceptional care for your vehicle.